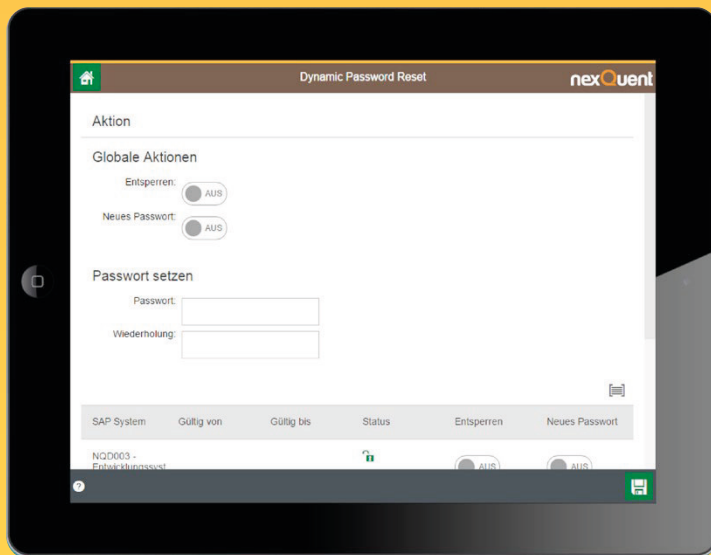
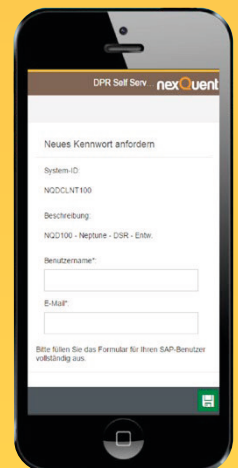
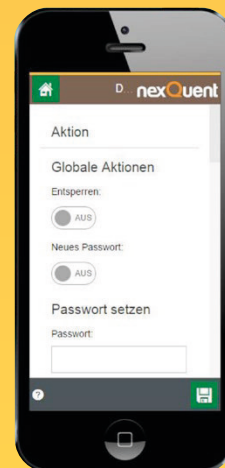


# RESET AND UNLOCK SAP PASSWORDS - EASILY AND EFFICIENTLY - WITH DPR - DYNAMIC PASSWORD RESET

Reset or renew your SAP password, or even unlock it yourself. With DPR - a piece of cake for every end user - no matter where and with which device.



**MULTI-DEVICE CONTROL:**  
TABLETS  
OR STANDARD  
SMARTPHONES  
LET YOU  
CONNECT  
TO THE SAME  
USER INTERFACE



## DYNAMIC PASSWORD RESET

Up to 90% of the tickets in customer service or the help desk result from requests for password reset or reactivation.

Depending on the process design, this technically trivial task may take up to 10-15 minutes per operation. In addition, the „downtime“ of the end user should be considered. If extrapolated to a working year, it quickly becomes obvious that significant costs can be avoided, or at least much reduced.

Use DPR - Dynamic Password Reset to relieve the service area and to create scope for employees and technology for the really important tasks.

## OUR APPROACH

You had a super holiday and it lasted for 3 weeks, but it was so good, that now, sitting on the couch, you realize what you don't remember: your password.

It is Monday morning. I try to open a ticket and ask for a new password - or after trying three times - maybe I still remember it - I give the order for the unlocking process. With DPR - Dynamic Password Reset you solve the problem yourself, while you are still at home, in a nutshell.

## BENEFITS

By integrating our DSS - Dynamic Security Suite Launchpad, you get quick access to the application, no matter which device you use. We support all approaches, depending on how you have set up the distribution and access apps in your company, including integration in the Business Technology Platform (BTP).

You no longer have access to your SAP landscape and need a new password from outside? No problem for DPR. „DPR\_Anonymous“ validates your inquiry internally on username and email address against the SAP backend. An automatically generated password will be sent to the email address that is stored in the SAP user master record.

Alternatively, you can send an SMS to the smartphone number or even a Push notification on your smartphone.

## SET A PRODUCTIVE PASSWORD

We all know the situation: After release by the help desk or customer service or the Administration, you must first log on to the SAP system and finally assign a new password again.

At any time, with DPR you can directly set a productive new password for any number of systems simultaneously.

Especially with very large distributed landscapes, a problem frequently encountered is the different passwords with different validity periods. Often end users work on multiple SAP systems and therefore need to manage three, four or even more different passwords per system.

With DPR you can set or change a password globally for all systems. Streamline your processes and bring modern interfaces directly to the end user.

Strong support by your end users and an ROI within usually less than a year are compelling reasons to use DPR.

## HIGHLIGHTS

- ▼ „Ready To Run“ in minutes, 100% integrated in SAP, classic delivery transports
- ▼ Cross-device capable - will run directly on PC, tablet or even smartphone without adjustment (operating system independent)
- ▼ Simple, intuitive user interface
- ▼ Internal testing on, for example, administrators' lockout
- ▼ Anonymous/external password reset possible
- ▼ Integrated into the DSS Launchpad (Dynamic Security Suite) and freely combinable with other self service apps (e.g. changes to master data)